An Examination of Youth Service Bureaus and Juvenile Review Boards

Part One – A History of Youth Service Bureaus in Connecticut

The *Connecticut Youth Services Association*, (CYSA) is the professional organization that serves as the collective voice of the Connecticut Youth Service Bureau system, and is dedicated to promoting quality services for Connecticut's children, youth, and families. CYSA is governed and staffed by an all volunteer Board of Directors with representatives from each geographic region of the State. CYSA representatives serve on multiple statewide coalitions, commissions, and task forces, some of which are appointed by State Leaders and Agency Heads. CYSA is actively involved with conducting professional development training for its members. The Association also plays an important role through its Advocacy Committee supporting key legislative efforts that promote laws that benefit the social and emotional well being of children and youth. CYSA is currently working with multiple state agencies on a wide range of program initiatives including, but not limited to: the State Department of Education, Judicial Branch Court Support Services Division, Department of Children and Families, Chief State's Attorney's Office, Office of Policy and Management, Department of Mental Health and Addiction Services.

The formation of Youth Service Bureaus, (YSBs) in Connecticut dates back to the 1970's. Today there are 99 YSBs serving 147 cities and towns in Connecticut. Most YSBs are municipal departments while a small number are set up as private non-profit organizations. Typically these community-based "Bureaus" focus on the provision of human services. Most YSBs in Connecticut perform a combination of administrative functions, involving research, evaluation, planning, and coordination of programs as well as the provision of community based direct services. Services provided by rural, suburban, and urban Youth Service Bureaus include:

<u>Youth Development</u>: Adventure-Based Activities/Ropes Courses; After-School Programs; Anger Management Groups; Community Service; Leadership Programs; Mentoring; Peer Programs; Substance-Free Alternative Activities; Summer Recreation Programs; Teen Centers; Theatre Troupes; Truancy/Drop-out/Violence/Substance Abuse Prevention Programs; Wellness Programs; Youth/Adult Partnership Programs; Youth Employment and Job Training;

<u>Family Involvement</u>: Information and Referral; Parent/Child Therapeutic Playgroups; Parent Support Groups; Parent Workshops;

<u>Mental Health Services</u>: Case Management; Child & Family Counseling; Crisis Intervention; Host Homes; Information & Referral; Support Groups;

<u>Child Welfare</u>: Family Reunification; Information & Referral; Social Service Activities; Supervised Visitation; Therapeutic Playgroups; Holiday Giving;

<u>Teen Pregnancy Prevention</u>: Counseling; Education; Positive Youth Development Programs; Support Groups;

<u>Community Outreach</u>: Cultural Activities; Family Events; Field Trips; Holiday Festivals; Intergenerational Activities;

<u>Juvenile Justice</u>: Alternative Sanction Programs; Court Advocacy; Court-Ordered Community Service; Detention/Suspension/Expulsion Prevention & Intervention Programs; Diversion Programs; Truancy Prevention/Intervention Programs and Juvenile Review Boards.

YSB's are statutorily defined in CT General Statutes, sec. 10-19m-p that states in part... "A Youth Service Bureau shall be the coordinating unit of community-based services to provide the comprehensive delivery of prevention, intervention, treatment and follow-up services." In the last five years, YSBs have experienced growing support through program partnerships with SDE, CSSD, and DCF. Three recent examples of emerging partnerships include the LIST initiative with CSSD and DCF, the RBA project with SDE and a JRB pilot project with CSSD.

Part Two

Emergence of Juvenile Review Boards

Diverting Children and Youth from the Juvenile Justice System

Dating back to the 1970's Youth Service Bureaus by law have provided services for some of Connecticut's most at-risk children and adolescents through the provision of a specific set of services. Juvenile Review Boards operate within the core language of state law 10-19m. That statute provides:

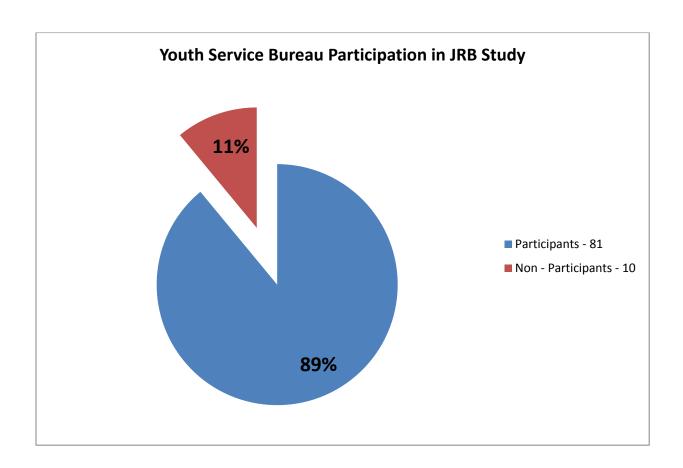
Youth Service Bureaus responsibilities are as follows: (a) For the purposes of this section, "youth" shall mean a person from birth to eighteen years of age. Any one or more municipalities or any one or more private youth serving organizations, designated to act as agents of one or more municipalities, may establish a multipurpose youth service bureau for the purposes of evaluation, planning, coordination and implementation of services, including prevention and intervention programs for delinquent, pre-delinquent, pregnant, parenting and troubled youth referred to such bureau by schools, police, juvenile courts, adult courts, local youthserving agencies, parents and self-referrals. A youth service bureau shall be the coordinating unit of community-based services to provide comprehensive delivery of prevention, intervention, treatment and follow-up services. (b) A youth service bureau established pursuant to subsection (a) of this section may provide, but shall not be limited to the delivery of, the following services: (1) Individual and group counseling; (2) parent training and family therapy; (3) work placement and employment counseling; (4) alternative and special educational opportunities; (5) recreational and youth enrichment programs; (6) outreach programs to insure participation and planning by the entire community for the development of regional and community-based youth services; (7) preventive programs, including youth pregnancy, youth suicide, violence, alcohol and drug prevention; and (8) programs that develop positive youth involvement. Such services shall be designed to meet the needs of youth by the diversion of troubled youth from the justice system as well as by the provision of opportunities for all youth to function as responsible members of their communities.

History of Juvenile Review Boards

Most Connecticut's Youth Service Bureaus coordinate juvenile justice diversion services including, but not limited to Juvenile Review Boards. Recently a growing number of YSBs have joined the ranks of those who had years earlier established Juvenile Review Boards, (JRBs). The JRB model has been a part of the YSB community for more than 40 years, with the oldest being the Enfield YSB. All Juvenile Review Boards play a critical role as a "service bridge" among families, police departments, school systems, juvenile court, human service departments, mental health delivery systems, and the Department of Children and Families. The earliest Juvenile Review Boards in Connecticut were directly associated with the language contained in state statute coinciding with the creation of community based Youth Service Bureaus (YSBs) offering diversion alternatives for atrisk youth. YSBs historically have created or partnered with other support systems to assist children and families as part of the diversion process based on the unique needs and/or resources of each community.

Part Three2011 Study on Juvenile Review Boards

In December 2011 the Connecticut Youth Services Association, (CYSA) conducted a third Annual YSB Juvenile Justice Survey to inventory the status of YSBs that either: a) fund, b) administer, or c) support Juvenile Review Boards in their respective communities. The following data reflects the work of 81 out of 91 agencies that are members of the Connecticut Youth Services Association. In Connecticut there are 99 YSBs, of which 91 are members in good standing of the Connecticut Youth Services Association. The 81 YSBs represent an 89% participation rate for this survey, representing 129 municipalities. The information gathered in this study utilized the Nfocus data collection system known as KidTrax©. The study was also conducted to establish a current baseline of Youth Service Bureaus in Connecticut that presently have or are considering establishing in the future local Juvenile Review Boards. The data was collected during a two week period in December 2011 via an online survey that was sent to the 91 member agencies that comprise the Connecticut Youth Services Association.



The 81 Youth Service Bureaus that participated in the survey, included:

AHM Youth & Family Services

Avon Youth Services

Ashford Youth Services

Branford Youth Services

Bridge Family Center – West Hartford

Bristol Youth Services Cheshire Youth Services

Clinton Youth Services Colchester Youth & Social Services

Coventry Youth Services Cromwell Youth Services

Danbury Youth Services Derby Bureau of Youth Services

Durham-Middlefield Youth & Family Services East Haddam Youth & Family Services

East Hartford Department of Youth Services
East Lyme Youth Services
East Haven Youth Services
Ellington Youth Services

Enfield Youth Services
Farmington Youth Services

Glastonbury Youth & Family Services Granby Youth Services

Griswold Youth Services Guilford Youth & Family Services

Haddam – Killingworth Youth Services

Hamden Youth Services

Harden Youth Privilege Children Youth and Respection Youth Division

Hartford Department of Families, Children, Youth and Recreation; Youth Division

Housatonic Youth Services
Lyme's Youth Services
Madison Youth & Family Services
Mansfield Youth Services
Mansfield Youth Services

Meriden Youth Services Division Middletown Youth Services
Milford Youth & Family Services Montville Youth Service Bureau
Naugatuck Youth & Family Services Newington Dept. of Human Services

New Britain Youth & Family Services

New Canaan Youth Services

New London Youth Affairs

New Haven Youth Services

New London Youth Affairs

New Milford Youth Agency

Newtown Youth & Family Services

Norwalk Department of Youth Services Noroton Heights Depot Youth Center

North Haven Youth Services
Orange Youth Services
Portland Youth Services

Plainville Youth Services Preston Youth Services
Rocky Hill Youth & Family Services Shelton Youth Services

Southbury-Middlebury Youth & Family Services Simsbury Social Services Department

Southington Youth Services
Stamford Youth Service Bureau
South Windsor Youth & Family Services
Stratford Community Services

Stonington Human Services-(Youth & Family) Suffield Youth Services

Tolland Youth Services Torrington Area Youth Services

Tri-Town Youth Services United Services

United Way of Greenwich Youth Services
Waterbury Youth Services System, Inc.
Vernon Youth Services
Waterford Youth Services

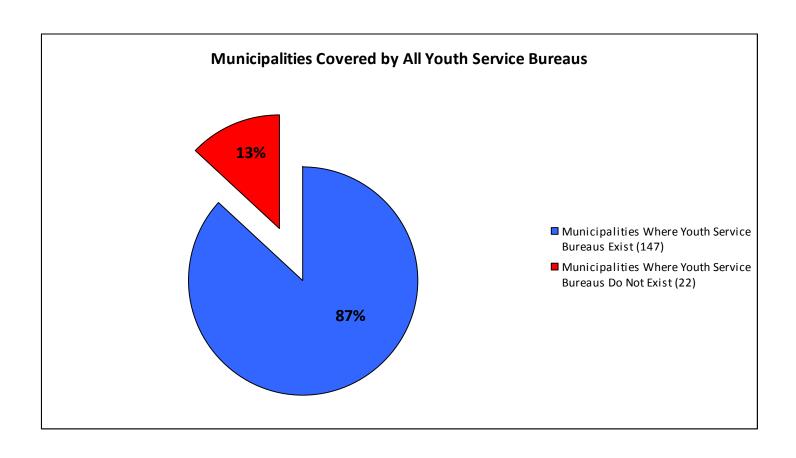
Weston Youth Services Westbrook Youth & Family Services

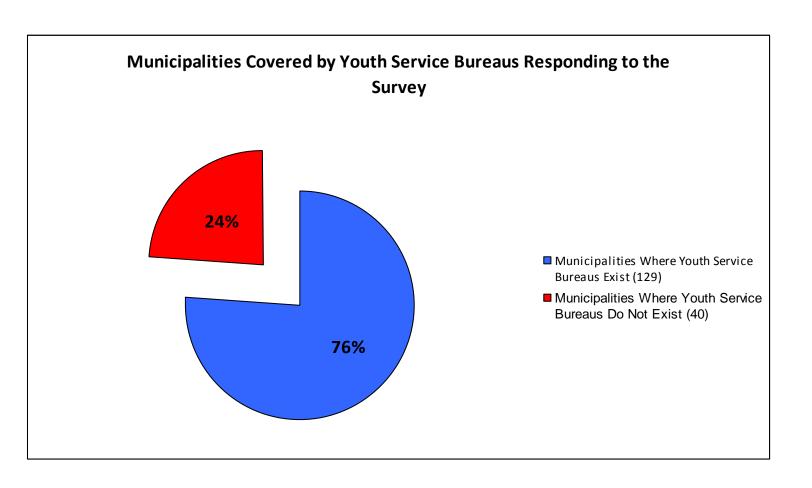
Wethersfield Social and Youth Services Wilton Youth Services

Windsor Locks Youth Services
Windsor Youth Services
Woodbridge Youth Services

A total of **129 Connecticut cities and towns** are served by the 81 Youth Service Bureaus that responded to this survey.

Andover Ansonia Ashford Avon Bethany Bethel Botsford Branford **Bristol** Bridgeport Brookfield Brooklyn Burlington Byram Canaan Canterbury Chester Cheshire Clinton Colchester Columbia Cornwall Cos Cob Coventry Deep River Cromwell Danbury Darien Derby Dodgingtown Durham Eastford East Haddam East Hartford East Haven East Lyme Ellington Enfield Farmington Essex Gales Ferry Glastonbury Glenville Granby Greenwich Griswold Guilford Haddam Hamden Hartford Harwinton Hebron Jewett City Killingly Killingworth Kent Ledyard Litchfield Lyme Madison Manchester Mansfield Marlborough Meriden Middletown Middlebury Middlefield Milford Naugatuck New Britain New Canaan Montville New Haven New Milford New Fairfield New London Newtown Newington Norwalk North Canaan North Haven Norwalk Norwich Old Lyme Old Greenwich Plainfield Plainville Orange Plymouth Portland Preston Pomfret Putnam Ouaker Hill Ridgefield Riverside Rocky Hill Salem Salisbury Sandy Hook Southbury Sharon Shelton Simsbury Southington South Windsor Stamford Sterling Suffield Thompson Stonington Stratford Tolland **Torrington** Unionville Vernon Waterbury Waterford West Hartford Wethersfield Westbrook Weston Windham Windsor Wilton Willimantic Windsor Locks Woodbridge Woodstock





The following 57 Youth Service Bureaus reported currently having a working Juvenile Review Board.

AHM Youth and Family Services

Branford Youth Services

Bristol Youth Services

Clinton Youth Services Colchester Youth & Social Services

Coventry Youth Services Derby Bureau of Youth Services

Durham-Middlefield Youth & Family Services
East Hartford Dept. of Youth Services
East Haddam Youth & Family Services
East Haddam Youth & Family Services
East Haven Youth Services
Enfield Youth Services
Greenwich Youth Services

Granby Youth Services

Hamden Youth Services

Guilford Youth & Family Services

Haddam-Killingworth Youth Services

Hartford Department of Families, Children, Youth & Recreation; Youth Division

Lyme's Youth Services Madison Youth & Family Services
Meriden Youth Services Division Middletown Youth Services

Milford Youth & Family Services

Middletown Youth Services

Middletown Youth Services

Manchester Youth Services*

Norwalk Dept. of Youth Services

New Britain Youth & Family Services

New London Youth Affairs

Newtown Youth & Family Services

Newington Dept. of Human Services

North Haven Youth Services

Norwich Youth & Family Services

Orange Youth Services

New Haven Youth Services

New Milford Youth Agency

Portland Youth Services

Plainville Youth Services Rocky Hill Youth & Family Services

Stamford Youth Services Stratford Community Services

South Windsor Youth & Family Services Shelton Youth Services

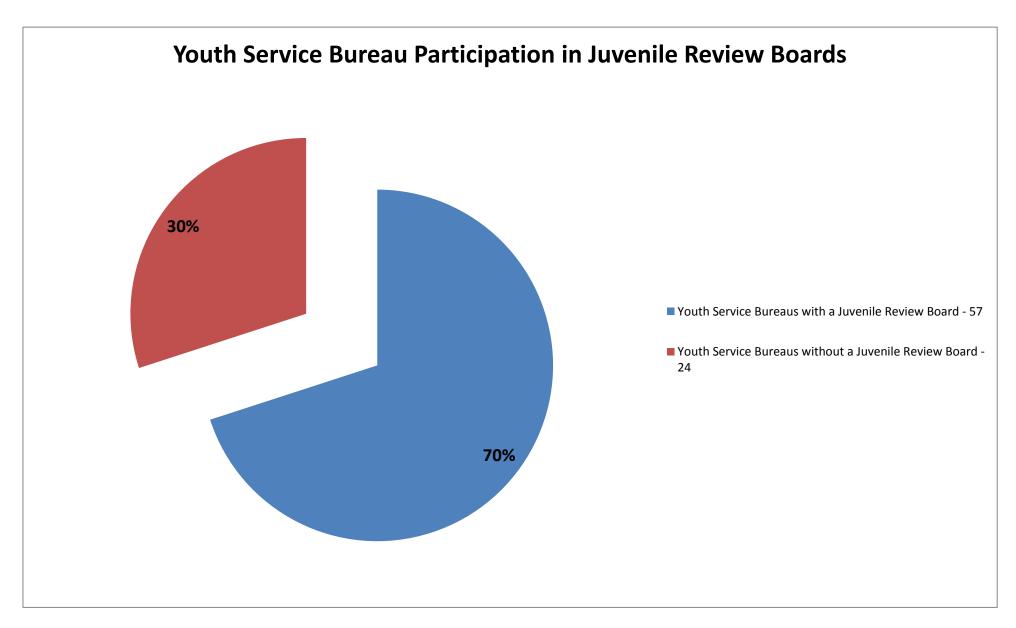
Southington Youth Services Simsbury Social Services Dept.

Stonington Human Services – (Youth and Family)
Torrington Area Youth Services
Vernon Youth Services
Windsor Locks Youth Services
Windsor Youth Services
Windsor Youth Services

Windham Youth Services Windsor Youth Service
Wethersfield Social & Youth Services Waterford Youth Services

Note: In 2007 CYSA conducted a similar study of YSB Juvenile Review Boards. In that study the YSBs for the Towns of Ansonia, Bloomfield, Canton, and Old Saybrook all reported having community based Juvenile Review Boards at that time. Data for the 2011 study was not available for these communities. An internet search conducted on 12/26/2011 found that each of the four YSBs publicized JRB programs, which brings the actual current total of JRBs to 61.

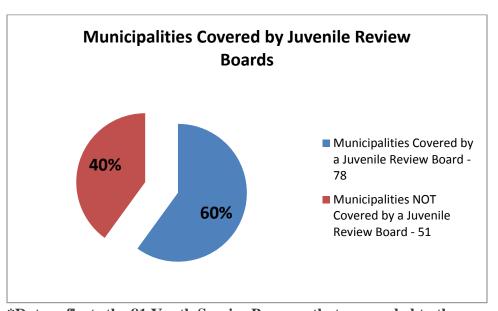
^{*}Manchester YSB offers an alternative JRB program.



^{*}Data reflects the 81 Youth Service Bureaus that responded to the survey.

The 57 Youth Services Bureaus that participated in this survey with working Juvenile Review Boards serve the following 78 towns and cities:

Avon	Botsford	Branford	Bristol
Chester	Clinton	Colchester	Columbia
Coventry	Deep River	Derby	Dodgingtown
East Hartford	East Haven	East Haddam	Ellington
Essex	Farmington	Glenville	Granby
Guilford	Haddam	Hamden	Hartford
Killingworth	Lyme	Madison	Manchester
Meriden	Middletown	Milford	Middlefield
New Britain	New Haven	New London	New Milford
Newington	North Haven	Norwalk	Norwich
Old Greenwich	Orange	Plainville	Portland
Riverside	Rocky Hill	Sandy Hook	Shelton
Somers	Southington	South Windsor	Stafford
Stratford	Stonington	Suffield	Torrington
Vernon	Windham	Windsor Locks	Windsor
Wethersfield	Waterford		
	Chester Coventry East Hartford Essex Guilford Killingworth Meriden New Britain Newington Old Greenwich Riverside Somers Stratford Vernon	Chester Clinton Coventry Deep River East Hartford East Haven Essex Farmington Guilford Haddam Killingworth Lyme Meriden Middletown New Britain New Haven Newington North Haven Old Greenwich Orange Riverside Rocky Hill Somers Southington Stratford Stonington Vernon Windham	Chester Coventry Deep River Derby East Hartford East Haven East Haddam Essex Farmington Glenville Guilford Haddam Hamden Killingworth Lyme Madison Meriden Middletown Milford New Britain New Haven New London Newington North Haven Old Greenwich Riverside Rocky Hill Sandy Hook Somers Southington Stratford Vernon Windsor Locks



^{*}Data reflects the 81 Youth Service Bureaus that responded to the survey.

The following administrative or direct service roles of the 57 Youth Service Bureaus that currently operate Juvenile Review Boards, included:

Administrator of the Juvenile Review Board	45/57	79.0%
Case Manager of the Juvenile Review Board	46/57	81%
Member of the Juvenile Review Board	50/57	88%

The following types of police referrals are accepted by the 57 Youth Service Bureaus that currently operate Juvenile Review Boards in Connecticut.

Children (16 years old or younger) diverted by a police officer for Juvenile Criminal Behavior.	57/57 100%
Children (16 years old or younger) diverted by a police officer for any non-school related status (non-criminal) offense as defined by Connecticut General Statutes and referred to as a Families With Service Needs offense.	42/57 74%
Youth (17 years old) diverted by a police officer for running away from home as defined by Connecticut General Statutes and referred to as a Youth In Crisis offense.	24/57 43%
Youth (17 years old) diverted by a police officer for being beyond the control of their parent.	23/57 41%

The following types of school referrals are accepted by the 57 Youth Service Bureaus that currently operate Juvenile Review Boards in Connecticut.

Children (16 years old or younger) diverted by a School District for truancy as defined by Connecticut General Statutes and referred to as a Families With Service Needs offense.	32/57 57%
Children (16 years old or younger) diverted by a School District for defiance of school rules as defined by Connecticut General Statutes and referred to as a Families With Service Needs offense.	37/57 65%
Youths (17 years old) diverted by a School District for truancy as defined by Connecticut General Statutes and referred to as a Youth In Crisis offense.	25/57 44%

*NOTE: If more JRBs were able to accept FWSN defiant of school rules cases, that conduct could be referred to the JRB rather than resulting in a delinquency arrest.

The following types of parent referrals are accepted by the 57 Youth Service Bureaus that currently operate Juvenile Review Boards in Connecticut.

Children (16 years old or younger) referred by a parent or guardian for running away from home as defined by Connecticut General Statutes and referred to as a Families With Service Needs offense.	24/57 43%
Children (16 years old or younger) referred by a parent or guardian for being beyond their control as defined by Connecticut General Statutes and referred to as a Families With Service Needs offense.	25/57 44%
Children (16 years old or younger) referred by a parent or guardian for any other non-school related status (non-criminal) offense as defined by Connecticut General Statutes and referred to as a Families With Service Needs offense.	24/57 43%
Youth (17 years old) referred by a parent or guardian for running away from home as defined by Connecticut General Statutes and referred to as a Youth In Crisis offense.	18/57 32%
Youth (17 years old) referred by a parent or guardian for being beyond their control as defined by Connecticut General Statutes and referred to as a Youth In Crisis offense.	20/57 35%

Note: While more YSBs today are expanding to include school and parent referrals the data continues to demonstrate that the primary focus of Juvenile Review Boards in Connecticut is driven by referrals from law enforcement.

The following range of representatives who serve on the 57 YSB Juvenile Review Boards includes:

Law Enforcement	57/57 100%
Juvenile Court Probation/Parole Officer	44/57 78%
Juvenile Court Prosecutor	8/57 14%
Department of Children and Families	34/57 60%
Local Schools	52/57 92%
Community - one or more of the following - parent organizations, municipal government, civic groups)	42/57 74%
Youth Service Bureau Staff	57/57 100%
Faith Community	34/57 60%
Human Services	36/57 64%
Consumers - (one or more of the following - Parents, Grandparents, Community Members)	23/57 41%
Other	10/57 18%

*Other – the following list refers to communities across Connecticut that engage "other" representatives on their JRBs, including fire marshals, mental health professionals, college interns, pastors, local non-profits, attorneys, pediatricians.

Of the 57 Youth Service Bureaus that currently operate Juvenile Review Boards the following range of diversions were reported.

The following is a general list of diversions that YSB led Juvenile Review Boards typically incorporate into JRB casework.

Drug and Alcohol Assessments	44/57 78%
Individual, Family, or Group Counseling	57/57 100%
Letter of Apology to a Victim	55/57 97%
Employment Services, (including career shadowing, job training, and/or job placement)	19/57 34%
Community Service	57/57 100%
Care Coordination Services	28/57 50%
Referral to a Faith Based Community Organization for additional support services	21/57 37%
Referral to another local community based human services organization for additional support services	49/57 86%
Case Management Services through the YSB	43/57 76%
Positive Youth Development Activities	56/57 99%
Mentoring	27/57 48%
Emergency Psychiatric Services	21/57 37%
Referrals to DCF for family services	40/57 71%
Restitution	42/57 74%
Essay Reports and/or Personal Journals of Good Decisions	51/57 90%
Referrals to the Wilderness School	19/57 34%
Scholarship Aid to Families to help send the participating JRB member of their family to a positive youth development activity	23/57 41%
Other	7/57 13%

Note: "Other" denotes the following examples of alternative diversions.

Parent Education

Family Therapy

Psychiatric/psychological assessments

Mandatory Session(s) involving parents, police officers and family therapists

Shoplifters Alternative Program

AA/ALATEEN meetings

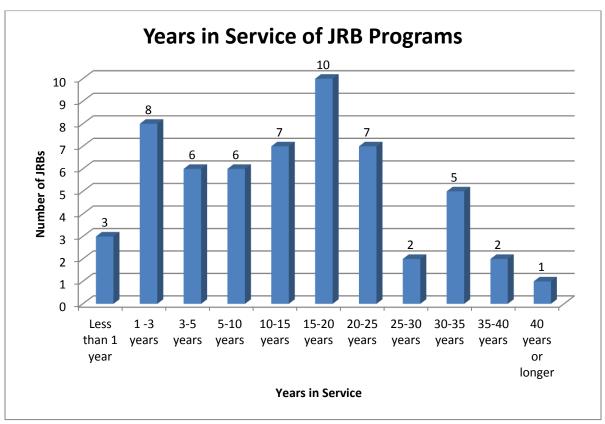
Town Social Service Referrals

Participation in alternative after school programs

Mentoring Programs

Of the 57 Youth Service Bureaus that currently operate Juvenile Review Boards the following length of service was reported.

New - (less than one year)	3
1-3 years	8
3-5 years	6
5-10 years	6
10-15 years	7
15-20 years	10
20-25 years	7
25-30 years	2
30-35 years	5
35-40 years	2
40 years or longer	1
Total	57
Emerging – (in the planning stages)	6
Discussions to establish JRBs in the next 1-2 years	10



^{*}There are also 6 more programs in the planning stages and 10 more that expect to emerge within the next 1-2 years. At that point a total of 111 municipalities will be served by JRBs.

Sixteen (16) Youth Service Bureaus serving an additional 33 towns and cities reported plans to establish new Juvenile Review Boards in the next 1-2 years. They include:

Ashford Youth Services, (Ashford)

Cheshire Youth Services, (Cheshire)

Cromwell Youth Services, (Cromwell)

Derby Youth Services, (Derby and Ansonia)

East Lyme Youth Services, (East Lyme and Salem)

Mansfield Youth Services, (Mansfield)

Montville Youth Services, (Montville)

Newtown Youth and Family Services, (Newtown, Botsford, Dodgingtown, Sandy Hook)

Noroton Depot Heights Youth Center, (Darien)

Preston Youth Services, (Preston)

Southbury-Middlebury Youth and Family Services, (Southbury, Middlebury)

United Services-Plainfield, Killingly, Canterbury, Sterling, Pomfret,

Woodstock, Thompson, Eastford, Putnam, Brooklyn

Waterbury Youth Services System, (Waterbury)

Westbrook Youth and Family Services, (Westbrook)

Wilton Youth Services, (Wilton)

Woodbridge Youth Services, (Bethany, Orange, and Woodbridge)

The Connecticut Youth Services Association wanted to assess where future Juvenile Justice Grants could best serve YSBs with Juvenile Review Boards. Below is a list of responses that reflect the most productive areas of assistance that CYSA could provide to help YSBs serve additional children and youth through the Juvenile Review Board.

Funding to hire a new JRB Case Manager or increase the hours devoted to JRB duties for an existing JRB Case Manager	43/57
Flex Funding to help families going through the JRB to be able to access mental health services, (evaluation, treatment)	55/57
Flex Funding to help families going through the JRB to be able to access positive youth development programs	52/57
Access to high quality specialized training, (mental health and juvenile justice) for staff at no cost or low cost.	38/57
Funding and technical assistance to develop a uniform system for collecting data on JRB cases.	32/57

The Connecticut Youth Services Association wanted to assess if there were any other missing resources or gaps in service support that would be beneficial in local Youth Service Bureau efforts to serve additional children and youth through Juvenile Review Boards. The following is a list that reflects gaps and missing resource.

- Specialized training for police officers
- Funding for youth to participate in recreational activities.
- Flex funds to include transportation or needs of the family to attend parent education training, access to mental health services
- Use funds designated to FSCs for JRB cases.
- Ask OPM to reinforce the JRB concept when working with police officers.
- Ask SDE to train school administrators on the JRB concept.
- Finding a way to encourage State Police statewide to support the JRB concept.
- Increase community service options statewide.
- Funding for long term data tracking of cases.
- Access to timely psychiatric evaluations for JRB participants
- Funding for special services for victims, included but not limited to professional mediation clinics, support and advocacy groups, and trauma related services.
- Deliver a balanced and restorative justice approach by building capacity to systematically deliver service learning opportunities for JRB youth participants. Additionally, access youth and family mediation for cases that would benefit from this service.

For the last four years the Connecticut Youth Services Association has worked tirelessly on multiple efforts to secure a web-based data tracking system for Youth Service Bureaus. CYSA member agencies have also engaged in multiple pilot projects involving data collection and RBA. This last question in the 2011 JRB Survey asked YSBs if they currently utilize a computer based data collection system to track JRB cases. The following responses were provided.

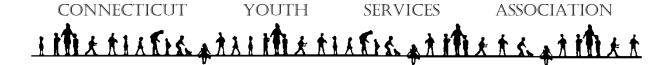
- KidTrax© was identified as the source of data collection by 7 YSB's. An additional 46 YSBs are currently part of a unified grant proposal via the private philanthropic community.
- Other methods that YSBs currently utilize for data tracking include "home grown" Excel spreadsheets developed independently from one YSB to another.
- "Hartford Connects" was identified as the data tracking system for the Hartford YSB.
- The remaining YSBs reported a data collection range from records maintained manually, to utilizing SDE YSB forms as the primary source of data collection, to maintaining records based on systems created by individual bureaus to sharing of data collection responsibilities for JRBs with local police departments that have greater access to data tracking technology.

Collaborative JRB Technical Assistance and Support:

CYSA and Chief States Attorney's Office provide legal and technical assistance for the startup and ongoing operation of Juvenile Review Boards. Technical assistance, much of which is available on the CYSA website, includes:

- Legal interpretation of state statutes;
- JRB policies, procedures and best practices;
- Co-coordination of annual statewide training;
- Individual municipal training for YSBs, police departments and schools;
- Development of applicable forms;
- Collaborating with other governmental agencies regarding the JRB concept;
- Participation in coordinating and implementing pilot projects (ex. DCF Wilderness School and CSSD Court Referral Project).

Note: By state statute every YSB is responsible for collecting data for services provided to Connecticut residents. Between 2010 - 2011 the State Department of Education, CYSA, and Charter Oak Group partnered on a project to initiate an RBA reporting pilot system. Until a permanent system is available to all Youth Services Bureaus the consolidated efforts of the three institutions have created an Excel format system to report statistics. The KidTrax© system currently being proposed through private philanthropic support would provide a comprehensive data management system to track clientele, services, referrals, and outcome measurements of children and youth served by Youth Service Bureaus that are part of a consortium of members in the Connecticut Youth Services Association.



An Examination of Youth Service Bureaus and Juvenile Review Boards

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Sources:

Connecticut Youth Services Association Chief State's Attorney's Office KidTrax© Data Collection System State Department of Education Connecticut General Statutes

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